



my time, their time

TERMS & CONDITIONS OF USING KIDS' SPACE

- The fee for using Kids Space must be paid at the counter.
- Kids Space is suitable for Kids aged 1-6. At the discretion of the carer younger babies may be able to spend time in Kids Space - please check on the day you visit.
- You *must* stay in Breathing Space Cafe at all times. Regular checks are conducted and if a child is found to have no parent/carer on the premises the relevant authorities will be contacted immediately.
- You may be asked back to Kids Space for the following reasons:
 - Toileting or nappy change.
 - Repeated disrespectful or aggressive behaviour that does not respond to the carers instruction and places other children at risk.
 - If your child is inconsolable without you, and the carer believes he or she is too distressed to stay in Kids Space. We want Kids Space to be a positive experience for parents & children and sometimes it takes kids a few visits to feel happy & settled in this environment.
- Please be aware of our 'Rainy Day' policy - if the weather does not allow us to use the outdoor area of Kids Space a 1 hour time limit for each child will be enforced to allow all children waiting to have time in Kids Space.
- For the safety of all children in Kids Space, we have a strict child/carer ratio. In the event that the ratio is reached and there are still children waiting to enter Kids Space, a 1 hour time limit for each child will be enforced to allow all children time in Kids Space. This time will be calculated from the time the child is signed in.
- Bookings will be given priority over non-booked children in the case that the maximum number of children is reached - please let the carer know you have a booking. Kids space places will be held for 15 minutes past the booking time to allow your child to arrive & be signed in. If you are running late please call and notify us so we don't give your child's place to another child.